



Reaching Communities



I was recently asked to present to the Scottish Parliament's Health and Sports Committee – the main topic we had to evidence was engagement with key stakeholders against our Strategic Plan, Localities Plan and Integration Scheme.

When preparing for this, it struck me just how much has been achieved by you and your colleagues. You have involved users of services, carers, partners, each other and many, many more over the years.

This drive continues with an unwavering energy and momentum as we move forward with initiatives to try to improve services and make a difference to people's lives.

You can read about many of these in this edition. We welcome Professor Jason Leitch to Fife as part of our Community Services Visioning event, profile the new carers' services in the Victoria Hospital and take stock of how far we have come since the early days of Total Mobile as we transform Care at Home.

I am also very aware that there are many, many other activities going on and I thank everyone who is working so hard to make integration in Fife become a reality. On the subject of staying connected, my new Twitter account is now up and running. You can follow me @FifeHSCP #letsconnectFife

Michael Kellet
Director

News

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Shaping a vision for Community Services



Jason Leitch

The 11 May will bring colleagues from across the community services together to understand where community services are today and to explore the possibilities for future development and redesign. It builds on the engagement events held so far with community hospital staff. Our guest speaker will be Professor [Jason Leitch](#), National Director, Healthcare Quality & Improvement, Scottish Government. Jason regularly blogs and takes part in [Ted Talks](#). We'll keep you updated with on the key themes that emerge from the day.

Creating Healthy Community Events



Connecting with local communities continues through our Creating Healthy Communities events. Most recently we've been in Inverkeithing where there was a turn-out of over 60 attendees from across all stakeholder groups. Discussions included new ways to engage, the agreement that we need to develop relationships, gather local responses and work together.

“The turnout has been excellent at all our events so far. At each event we've had members of the public, with various backgrounds and experience, volunteer to be part of what will form our locality and cluster groups. The aim is to have the public work side by side with health and social care professionals to develop local services so they meet local need and expectations. Having local people come on board at this earliest stage is fantastic.” **Tracy Harley, Locality Planning Co-ordinator**

We've got three more events to go so please come along, get involved and have your say on services in your area.

Up and coming events:

- **Tuesday 2nd May** • 1.30pm - 3pm
Dell Farquharson Community Centre,
Nethertown Broad Street, Dunfermline
- **Monday 8th May** • 1.30pm – 3pm
New Howe of Fife Rugby Club, Duffus Park,
Cupar (behind swimming pool)
- **Monday 15th May** • 1.30pm – 3pm,
Town House, 2 Wemyssfield, Kirkcaldy

NHSScotland Event 2017 (20 and 21 June) – register today



Registration is now live for the NHSScotland Event 2017 and you can visit www.nhsscotlandevent.com to register for the event, or to get more details about the programme.

This year's theme is **'Working Differently Across Boundaries: Transforming Health and Social Care'**

Total Mobile moves West

May sees the roll out of Total Mobile across West Fife with the Nightlink team following on straight after. It's exactly 1 year since we went live with Total Mobile. We now have over 500 Care at Home colleagues across the East and Central belt using Total Mobile to great effect, delivering 570,000 visits to date. Glenrothes is the most recent patch to be completed and the success of the roll out so far has been down to a lot of hard work by the teams involved. Well done everyone.

"I was quite nervous about Total Mobile, but I love it and find it easy to use. No complaints at all."

Liz McLaughlin, Home Carer

"Total Mobile is easy to use and quick to learn. It is working well with no issues. It's a good system." Betty Graham, Home Carer

We are now driving to repeat this success with colleagues in the West as Team Manager, Scott explains:

"Over the coming weeks, there will be training for Home Carers, as well as planning sessions with Co-ordinators and Schedulers. Although the tech may be new, lots of lessons have been learned from our colleagues in other areas and we will benefit from that. Beth Murphy, Co-ordinator in the East is going to share the learning and will support West colleagues during the roll out period. It's great to have her on board. Alongside our own local knowledge and experience, we can look to mirror the achievements in our area to the benefit of service users and colleagues."

Dunfermline and surrounding area will be the final stage of our roll out and will help to ensure continuity of care as we work smarter in the community. Thank you again to everyone involved.

Reaching out to carers at the Victoria Hospital

"I very much welcome this new service for Fife. When a loved one is admitted to the Victoria hospital, the family and friends who care for them can have particular worries and questions not only about what they can do during the person's stay, but what can happen after they leave the hospital bed. This initiative within the Victoria is a direct result of engaging with carers and is a positive example of partnership working." **Morna Fleming, Carers' representative on the Integration Joint Board (IJB)**

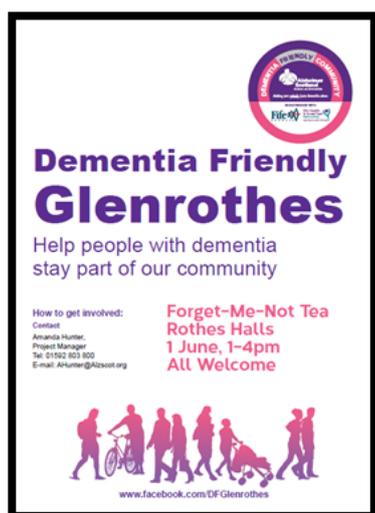


A new Carer's Outreach Service at Victoria Hospital, Kirkcaldy has been launched. The development of this service has been a direct result of listening to carers through face to face dialogue, engagement with the Carers and Carers questionnaire. A consultation was carried out with 50 patients and carers and one of the issues highlighted was the need for earlier support for carers and for this to happen more pro-actively. The new service takes referrals from the HUB and a carers liaison worker will provide direct support.

New carers service at VHK Left to right: Sandra Morris, carers contact from Carers Centre, Melanie McLeod (Team Manager (OP Hospital Team), Tracy Harrison, (Patient Flow Co-ordinator), Mhairi Lochhead, Manager Fife Cares Centre and Morna Fleming, Carer Rep on Fife Partnership's IJB.

Check out the update on the ['Re-designing Care Together'](#) event initiated by the independent and third sectors.

Grab a cuppa and help make Glenrothes Dementia Friendly



Dementia Friendly Glenrothes survey:
www.surveymonkey.co.uk/r/DFGlenrothes

Do you work with people living with Dementia? Do you know someone living with Dementia in the Glenrothes area?

Come along to the Forget-Me-Not Tea at the Rothes Halls on 1 June from 1-4pm.

People with dementia, carers for people with dementia, healthcare professionals, representatives from local businesses, services and community groups and the general public will all be welcome.

The event supports our partnership with Alzheimer Scotland to make Glenrothes a Dementia friendly town.

Want to know more:

- visit www.facebook.com/DFGlenrothes
- contact Amanda Hunter on 01592 803 800 or e-mail ahunter@alzscot.org.

Pharmacy experts visit Fife



Prominent members of the General Pharmaceutical Council were invited to Fife to see up close the new and innovative worked being carried out by the local Pharmacy Technicians.

The General Pharmaceutical Council are currently reviewing the initial education and training standards for Pharmacy Technicians and representatives Hugh Simpson, Director of Strategy and Lord Kirkwood of Kirkhope, Chair of the Advisory Committee on Continuing Fitness to Practise, saw up close the range and breadth of roles carried out by Technicians across the Kingdom.

Lord Kirkwood of Kirkhope (Chair of the Advisory Committee on Continuing Fitness to Practise) joins Maxine East (Pharmacy Technician), Evelyn McPhail (Director of Pharmacy) and Hugh Simpson (Director of Strategy, General Pharmaceutical Council)

Congratulations to Cadam Pharmacy



Cadam Pharmacy, Glenrothes, picked up the Pharmacy Business Development Award at the Scottish Pharmacist Awards. Congratulations to Bernadette Brown and her team.